LET'S GET DIGITAL!

Along with other housing associations across Scotland we are getting involved with a project to tackle digital exclusion within our communities by exploring who has internet access, how they get this access, and skills they already have as well as skills they would like. Please help us help you by taking some time to answer these questions....

Do you have the following devices? *(tick all that apply)*

Smartphone ☐   Tablet ☐   Laptop ☐   Computer ☐

Other ☐   Please provide details ....

Do you have access to the internet?   Yes ☐   No ☐

If yes – how would you normally access the internet? *(tick all that apply)*

Smartphone ☐   Tablet ☐   Laptop ☐   Computer ☐

Other ☐   Please provide details ....

Do you have wi-fi in your home?   Yes ☐   No ☐

Do you use the following: *(tick all that apply)*

Facebook ☐   Twitter ☐   Whatsapp ☐   Snapchat ☐

Instagram ☐   Skype ☐   Facetime ☐

For any of the above that you haven't ticked – would you like to be able to use it? *(please provide details)*

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Do you visit our website? Yes ☐   No ☐   If no, is there any reason ?

....

Do you use our App?   Yes ☐   No ☐   If no, is there any reason ?

....

I know how to use on-line banking   Yes ☐   No ☐ I would like to learn how ☐

I know how to compare energy prices on-line   Yes ☐   No ☐ I would like to learn how ☐

I know how to use on-line shopping   Yes ☐   No ☐ I would like to learn how ☐

I can update and change my Password when promoted (eg Netflix)   Yes ☐   No ☐ I would like to learn how ☐

I can keep my emails and social media safe   Yes ☐   No ☐ I would like to learn how ☐

I understand how to use privacy Settings to control what people see   Yes ☐   No ☐ I would like to learn how ☐

I know how to pay my rent on-line   Yes ☐   No ☐ I would like to learn how ☐

I know how to access my universal Credit journal (*If applicable*)   Yes ☐ No ☐   I would like to learn how ☐

Age bracket 16-24 ☐   25-34 ☐   35-44 ☐   45-54 ☐

55-64 ☐   65-74 ☐   75 plus ☐

Thank you!!